

Westlake Plastics Shipping & Freight Guidelines

Effective July 13th 2026

1. Freight Policy (Domestic U.S. Shipments)

- Prepaid Freight Eligibility: Orders over \$6000.00 per shipment shipped to U.S. Customers qualify for prepaid freight from Mayfield and Lenni PA.
- For shipments that fall below the prepaid threshold, the customer is responsible for all charges.
- The following shipments are not eligible for prepaid freight: Drop shipments, Shipments outside the U.S. (including Canada).
- Orders must be submitted by 12:00 PM (noon) EST at least two (2) business days prior to the requested ship date.

2. International Shipments (Including Canada)

- Prepaid Freight: Not eligible for prepaid freight.
- Incoterm: Standard is EXWORKS. DAP (Delivered at Place) upon request – customer is responsible for duties, fees and taxes unless otherwise agreed.
- Documentation & Customs: Westlake provides commercial invoices with material value. Freight forwarders handle customs clearance and pay duties/fees/taxes.
- Force Majeure (strikes, accidents, acts of God) exempts Westlake Plastics from Liability for delays.

3. Minimum Order Requirements

- Except for Propylux HS seller requires an order minimum of \$250.00. All order amounts between \$250.00 and \$500.00 are subject to a \$50.00 Small Order Fee.
- Propylux HS – Order value and MOQ (Minimum Order Quantity): Orders must total at least \$500.00. For rods with a diameter ≤ 2 inches, each diameter/color combination must be ordered in 40 ft increments. Propylux HS not eligible for small order fee.

4. Consolidated Shipments

- Consolidated/Prepaid shipments are determined by the dollar value delivered to the distributor's stocking location.
- Westlake reserves the right to select the carrier, shipping method, and schedule for these consolidated shipments.

5. Drop Shipments

- Drop shipments do not qualify for prepaid freight
- Drop shipments of Propylux HS do not qualify for prepaid freight and are subject to the following additional fees:
 - For drop shipments with an order total of \$1,000.00 or less, a \$100.00 fee applies.
 - For drop shipments with an order total over \$1,000.00, a fee of 10% of the order total applies.

6. Material Returns

- An RMA number must be obtained prior to returning material to Westlake plastics. Any material returned without an RMA will be refused.

7. Additional Charges

- Not covered under Prepaid Freight Eligibility.
 - 4-way pallets – call for price
 - Customer-requested expedited shipping
 - Detention fees (as assessed by the freight carrier): \$95.00-\$250.00 per hour.

8. Damaged or Incorrect Shipments

- Inspection: Consignee must inspect all freight upon delivery.
- Reporting: Any damage or missing items must be noted on the Bill of Lading and reported within 5 business days.. Please include photos of damage for claims.
- Claims: Freight claims are the responsibility of the party that arranged the shipment.
- Replacement Orders: Lost orders will be processed one week after the initial report to allow time for freight recovery. Replacement orders are at the discretion of the sales team.